



Product Overview: KnowUK

KnowUK is a collection of well-known and authoritative reference books commonly used by libraries all over the UK, put together in one place and fully keyword searchable. Browse through the complete list of titles available in KnowUK to see the wide variety of information available at http://www.knowuk.co.uk/jsp/about/content_list.jsp.

KnowUK

KnowUK can help you to find information quickly about the UK and the world to aid work, study and research. It can be used to answer all of these questions:

- ◆ What is the population of Bolivia?
- ◆ Which universities have courses in Modern History?
- ◆ Who is my local MP?
- ◆ Is chiropractic a suitable treatment for a bad back?
- ◆ Which organisations help people with dyslexia?
- ◆ Which local care homes are suitable for my father?
- ◆ What is the law on writer's copyright in the UK?
- ◆ Can you recommend some hotels in Edinburgh?
- ◆ What are the rules for buying property in Scotland?
- ◆ What events are on in Nottingham next month?
- ◆ What is the current National Minimum rate?
- ◆ Where was Samuel Johnson born?

Information within KnowUK is updated regularly and comes from recognised sources, so unlike a general internet search, KnowUK will only give you a small number of relevant records, instead of thousands of potentially misleading results.

KnowUK is designed to be simple to search and use. However, there are various advanced options available which may help you get the best out of the site and this user guide gives some suggestions for using these features. You can also use the site Help for further guidance.

Administration / Setup

Library staff can make changes to their KnowUK account by visiting the User Resources Area here: http://www.knowuk.co.uk/jsp/about/user_resource.jsp#resources.

Here you will find administrator support including information on downloading MARC records, how to add your logo to the website and access to customizable marketing materials.

KnowUK usage statistics are retrieved from a username & password protected area. Contact using the webmaster for your log-in details knowuk-webmaster@proquest.co.uk

Where to find help

Search our Support Center:

<http://www.proquest.com/support>

To access product help and training documentation:

<http://www.proquest.com/go/training>
<http://www.proquest.co.uk/go/training>

By phone

In North America: 800-889-3358

Outside North America: 0880 220 710 (UK only)
+44 1223 271 496 (Outside of UK)